

TEN YEAR LIMITED WEAR WARRANTY

Northstar Flooring Designs warrants for ten years, from the time of the initial installation that the carpet will retain at least 85% of its pile fiber when installed over a residential carpet cushion in an owner occupied single-family residence.

This warranty applies to the original purchaser and is not transferable. Furthermore, this warranty does not cover tears, pulls, cuts, crushing, burns, or damaged due to abusive treatment.

If testing shows the carpet has lost more than 15% of its pile fiber, Northstar Flooring Designs will replace the affective area excluding installation.

FIVE YEAR LIMITED TEXTURE RETENTION WARRANTY

Northstar Flooring Designs five-year texture retention warranty applies to owner occupied single-family residential applications when installed over a residential carpet cushion.

This warranty applies to the original purchaser and is not transferable

Northstar Flooring Designs warrants that if maintained properly and subject to normal household foot traffic, our carpet will not show any significant abnormal loss of texture.

If testing shows a significant loss of texture within a five-year period, Northstar Flooring Designs will replace the affected area excluding installation.

SEVEN YEAR LIMITED TEXTURE RETENTION WARRANTY

Northstar Flooring Designs seven-year texture retention warranty applies to owner occupied single-family residential applications when installed over a residential carpet cushion.

This warranty applies to the original purchaser and is not transferable

Northstar Flooring Designs warrants that if maintained properly and subject to normal household foot traffic, our carpet will not show any significant abnormal loss of texture.

If testing shows a significant loss of texture within a seven-year period, Northstar Flooring Designs will replace the affected area excluding installation.

CLEANING YOUR CARPET

Regular cleaning and maintenance are needed to keep your carpet looking great year after year. During everyday use, soil and dirt can cling to the carpet fibers and dull the carpet's original color.

The most important thing you can do to keep your carpets looking great is to vacuum it thoroughly and frequently. Regular vacuuming will remove everyday dirt and soil so your carpet can give you the performance and comfort that you expect.

If a spill occurs, immediately scoop up as much of the spill as possible. Then blot, do not rub, the area with a clean white cloth to remove any excess moisture. Use a wet-dry vacuum if it is a large spill.

Apply warm, not hot, water to the stained area and blot with white cloths. Repeat until there isn't any stain evidence on the white cloths. If the stain remains on the carpet, mix a solution of $\frac{1}{4}$ -teaspoon liquid dishwashing detergent with 1 cup of warm water. Using a clean white cloth, apply the solution to the stained area, and let it soak about 5 minutes. Rinse the affected area with clear warm water and blot to remove excess moisture. Repeat this process until all the detergent solution is removed to avoid resoiling.

Absorb any remaining moisture with layers of white paper towels. When the carpet is dry, vacuum or brush the pile to restore the texture.

If the stain reappears it may be because some of the stain remained deep in the carpet pile and wicked up to the surface. If so, repeat the above described cleaning process.

